

EXHIBIT 143

BPO: N/A

NOV – 08-04-0014

Case Name: [REDACTED]

Owner: Woods

HR: Gelbard

Telephonic Interview: Complainant Dr. [REDACTED] – May 9, 2008. 11:00 a.m. by Woods

- Dr. [REDACTED] stated that during a visit by associate [REDACTED] and her manager [REDACTED] Mr. [REDACTED] made the statement that Dr. [REDACTED] prescription numbers were not high enough to act as a speaker for Novartis.
- Dr. [REDACTED] stated that he has been prescribing Diovan for a long time – but that he also uses Benecar – and he makes decisions based upon the patient.
- Dr. [REDACTED] did not approach the conversation because Mr. [REDACTED] is not a clinician and because he feels it is unethical to say that someone has to prescribe drugs in exchange for being a speaker.
- Dr. [REDACTED] said they discussed other products as well, Exforge and Tekturna (NOTE: during Mr. [REDACTED] interview he noted that [REDACTED] prescribes Diovan but not Tekturna and Exforge and that this is a problem because all CV programs are dual content programs).
- Dr. [REDACTED] said Mr. [REDACTED] stated that if he spoke on a product he needed to know the product from experience and asked how he could speak on our (Novartis') behalf if he didn't use the product – Dr. [REDACTED] said this was not stated during speaker training.
- Dr. [REDACTED] said Ms. [REDACTED] returned a week later and said that [REDACTED] said Dr. [REDACTED] could not be used as a speaker until he used more products.
- Dr. [REDACTED] requested that Novartis cease reviewing his prescriptions
- Dr. [REDACTED] said he no longer wishes to be a NPC speaker
- He will continue seeing NPC reps. And prescribing NPC product as appropriate

M. Woods thanked him for his time, assured him that this was a serious issue that would be reviewed and acted on appropriately and closed the call at 11:25 a.m.